



1515 Wayne Avenue  
Indiana, Pa. 15701  
724-349-5300

July 31, 2020

Dear Residents, Families, and Caregivers,

I hope this finds you well and in good health. We thank you for entrusting us with caring for your loved ones. We strive daily to provide the very best in care. That is why we have introduced WE CARE, our commitment to reach for continuous improvement with a goal of open and respectful communication.

Our WE CARE primary goal is focused on welcoming open communication. This communication includes any concerns or suggestions that you may have as family members.

This gives you an additional method of communication if you have a concern we need to address. We are committed to your satisfaction. Because visitation is restricted and currently you are not able to access them at the facility due to COVID-19, these cards are now presented on the website at <https://www.beaconridge.net/we-care-form>.

This form allows communication, but is not to replace phone calls or e-mails that you are already utilizing. This is just another way for us to serve you and your loved one.

Centers of Medicare and Medicaid Services (CMS) requires the data below to be provided weekly to the National Healthcare Safety Network (NHSN).

Resident Impact (May 8, 2020, thru July 31, 2020)

| Number of cases |   |
|-----------------|---|
| 0               | ADMISSIONS: Residents admitted or readmitted who were previously hospitalized and treated for COVID-19                  |
| 0               | CONFIRMED: Residents with new laboratory positive COVID-19  |
| 0               | SUSPECTED: Residents with new suspected COVID-19  |
| 0               | TOTAL DEATHS: Residents who died in the facility or another location  |
| 0               | COVID-19 DEATHS: Residents with suspected or laboratory positive COVID-19 who died in the facility or another location. |

We remain under the “Green phase”. Under the “Green Phase” designation senior living providers are still under the same visitation restrictions and modified community operations as we previously outlined. There are a number of factors that come into play for us to move past these restrictions and return to inside visitation and normalized operations.

Once a County has moved into the “Green Phase,” a minimum of 28 days must pass from entering this phase and also assume the following conditions are met:

- No active or new Covid-19 cases within the last 28 days
- The facility is not experiencing staff shortages
- The facility has adequate supplies of personal protective equipment and essential cleaning and disinfection supplies to care for residents
- The facility has adequate access to testing for COVID-19
- Referral hospital(s) have bed capacity on wards and intensive care units

At the current time, new admissions are being tested prior to transfer into the facility. New staff is being tested prior to starting. We will be beginning our weekly testing the week of August 1<sup>st</sup>.

A large part of our strategic preparation is staffing contingency plans and breaking the facility into different zones for positive, presumed positive or exposed, and negative results. Follow up testing procedures will be based on the initial testing outcome.

We continue to report our data to a number of sources on a daily and weekly basis. This data is now publically published by the Pennsylvania Department of Health on a routine basis.

In closing, I hope all of you and your families are well and healthy. We will get through these challenging times together and be stronger in the end!

If you have any questions, please feel free to contact me at, 724-349-5300 or [Imcandrews@beaconridge.net](mailto:Imcandrews@beaconridge.net).

In Good Health,

*Leah McAndrews, MSW/NHA*

Administrator